

QUESTIONS & ANSWERS:(PCS-2021-026)

- Can we use other geolocation technology that is not SIM card based? **No.**
- If the tracking system will be SIM card based, are there any hardware/software specifications required by the Telecom Service Provider? **All hardware/software specifications must be compatible with what is technologically available, and compliant with stated security requirements as prescribed in 2CFR 200.216 and Pub.L.115-232, section 889**
- Can the notifications/alerts from the system be data driven as well? **Yes, the notifications/alerts should be data-driven. Please refer to the automated functions listed in the scope of work such as, “Automated SMS alert, including sending SMS to users and appropriate agency for violations of quarantine and other mitigation orders, notification of exposure and other related messages to mobile users.”**
- Will we have to do sales and marketing for the system? **In collaboration with MHHS.**
- Will we be working directly with the telecommunication service provider? **Yes**
- How much time do we have to deliver the complete system from the time of awarding? **This should be dependent on the vendor.**
- Will this exposure and notification system be required to integrate with pre-existing systems? If so, what type of systems/programs and/or platforms? **Please refer to scope of work.**
- What are the different agencies that will have a role or have access to this system? What roles are expected for each agency? What information should each agency be able to view and what actions should be allowed? And what notifications are each agency expected to receive? **Besides the Ministry of Health and Human Services, other agencies with a vested interest in this project include the Bureau of Customs and Border Protection (Ministry of Finance), the Bureau of Commercial Development (Ministry of Public Infrastructure and Industries) and the Ministry of Justice. The system should support the roles and responsibilities of each of these agencies in the COVID-19 response. The system should allow flexibility to modify notification flows and grant access to other agencies as necessary.**
- For what length of time are historical data of tracked movements of users expected to be stored? **This will be determined with the selected vendor.**
- Is this an independent platform that does not need to be interfaced and integrated with other existing government-wide platforms? **The platform should be built with the intention of allowing for integration or interoperability with existing and planned government systems.**

- Will the list of phone numbers or persons to be monitored be provided by the government to be imported to the platform? **The system should allow for government agencies to import data related to persons who will be monitored.**
- What are the acceptable certifications for trainers and staff who will be conducting physical activities for this work? **Please clarify what is meant by this question as it relates to the project scope of work.**