

# **PALAU COMMUNITY ACTION AGENCY**

## **Progress Report**

PCAA continues to fulfil its mission “To empower Palauans to value, grow and utilize their skills, resources and knowledge to become self-reliant,” through implementation and growth of the following programs: Administration, Child Care & Development, Food Production & Employment, Apprenticeship & Employment, and Head Start Program.

### **HIGHLIGHTS:**

The Agency Administration provides support, guidance, and evaluation of all Agency programs, personnel and facilities. It corresponds with grantors, consultants, reviewers, auditors, and government officials. The Agency services different age groups, ranging from 1-year old children to adults in varying programs. Its services are provided throughout the ROP.

PCAA Child Care continues to provide child care services to unemployed young adults who wish to pursue higher education through PCC or those who are low income and need to be in the workforce. Day Care is fully operating with a full day services in four classrooms serving 12 months to five years old children. Child Care Program is operating at its full capacity of seventy five children enrolled with twenty-four (24) waitlisted. Based on 35ft<sup>2</sup> space usages per child standard and four classrooms of 24 x 24 allows to program to enroll fifteen children maximum.

Food Production Program completed a variety of projects including table top gardens and full size gardens in schools and the community. Program has worked with the Head Start program and Day Care Centers to build gardens and become a member of Indigenous Farmers Association, which is a global organization aimed at Pacific islands adapting to climate change and improving food security.

We continue to train unemployed young adults through the apprenticeship program with the Civic Action Team. There are currently ten (10) in the program and twelve applicants waitlisted. Six (6) out of ten applicants graduated in 2020 in different fields. Civic Action Team can only train maximum of ten (10) apprentices per program year; although some apprentice graduates in the middle of a program year, but due to staggered hiring, program always operate at its maximum capacity.

The Head Start Program continues to provide pre-school services to children ages 3-6. Head Start maintained 350 children enrolled throughout the school year. The program graduated 143 children who transitioned into elementary school in the 2020-2021 school year. Head Start Program also implemented a new health and safety measures in line with the current pandemic, COVID-19, requiring all HS children to wear face mask at all times and practice frequent hand washing and sanitizing.

## PERFORMANCE MEASURES

Description	Performance Measure	Target	2019/20	2020/21	
				YTD	Projected
Governing body oversight and strategic direction	Number of meetings held to review programs and financial status and provide direction	12	26	17	2
Renew current grants	Grant renewal status	2	2	0	2
Program Management	Agency management meetings	12	12	10	2
Service Providers Trainings and Certifications	Number of certificates and degrees	100%	100%	50%	100%
Work collaboratively with other existing agencies and bureaus to improve and increase volume of local food production	Number of clients assisted	100	81	12	25
Provide agricultural services to local farmers	Number of follow-ups monitoring and technical support	5	5	3	2
Provide training and certification for young adults in apprenticeship program	Number of trainees completed	10	10	6	4
Teachers and assistant teachers certification in Early Childhood Education	Number of staff certified or degreed	100%	32%	26%	50%