



## REPUBLIC OF PALAU Office of the Minister

ELBUCHEL SADANG  
Minister

### The Republic of Palau Goes Live with Tyler Technologies' Munis ERP Solution

*Project is On Time and On Budget, and Brings Improved Efficiency and Transparency to the Republic*

**KOROR, Palau, April 1, 2020:** The Republic of Palau announced today that the government has successfully gone live with Tyler Technologies' Munis, an Enterprise Resource Planning (ERP) solution. This marks completion of phase one of a two-phase process: Munis Financials are operational as of April 1, with the human resources and payroll solution scheduled to go live on July 1, 2020. The project was funded by a grant from the United States Department of the Interior, under the Compact Review Agreement (CRA). The implementation is on time and on budget.

Palau's legacy solution, in place for over 20 years, had limited software functionality, integration, and data extraction capabilities. Further, it was getting more difficult to secure support and training from the vendor. The new Tyler Munis solution improves upon the previous system on many fronts, including the use of scanned images, workflow approval, and more comprehensive functionality and flexibility.

Implementation of the Munis system began on July 1, 2019. Over the next 10 months, the Ministry of Finance collaborated with the onsite project team from Tyler Technologies and Koa Hills Consulting. The Republic of Palau team learned how to use the software through multiple training sessions, assisted in configuring the new system's chart of accounts, and converted historical data from the legacy system. The Palau IT team learned system troubleshooting and maintenance functions.

Phase one of the implementation brought Munis Financials live. Modules include accounts payable, accounts receivable, budget, capital assets, cash management, cashiering, employee expense reimbursement, general billing, general ledger, project accounting, and purchasing. Phase two will bring Tyler Human Capital Management live in July 2020. Modules include human resources, payroll, talent management, personnel actions, and recruiting.

The Republic of Palau will experience many benefits from Tyler's Munis solution, including:

- A significant reduction in the time it takes for a vendor to be compensated for goods or services
- The ability for vendors to receive purchase orders via email
- The ability to review a scanned image related to a record from the user's desktop
- Streamlined workflows that allow departments to immediately check a document's status in real time
- Electronic workflow approval reduces the amount of paper used while reducing approval times.
- Overall increased efficiency for day-to-day tasks

Once phase two is implemented, employees will be able to check their earnings and annual and sick leave online using the Tyler Employee Self Service module.

"I congratulate our team for their effort in implementing the Munis system," said Minister of Finance Elbuchel Sadang. "As we move forward with Munis, I believe our investment in this mission-critical system will bear out, with improved efficiency, accuracy, and transparency in our business functions."

The Republic of Palau is an archipelago of over 500 islands, part of the Micronesia region in the western Pacific Ocean, and officially became a sovereign state on October 1, 1994.

#### **About Tyler Technologies, Inc.**

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector - cities, counties, schools and other government entities - to become more efficient, more accessible and more responsive to the needs of citizens. Tyler's client base includes more than 14,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. Forbes has named Tyler one of "America's Best Small Companies" eight times and the company has been included six times on the Barron's 400 Index, a measure of the most promising companies in America. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at [www.tylertech.com](http://www.tylertech.com).

#### **About Koa Hills Consulting**

Koa Hills Consulting offers experienced software and IT consultation, and top-notch project management, from cost-benefit analysis to post-implementation support. Services include new software selection, business process re-engineering, financial and HR/payroll software consultation, data conversion, project planning and management, change management, systems integration, and IT consulting. For more information, visit [www.koahills.com](http://www.koahills.com).