



# XIII Pacific Public Service Commissioners' Conference

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Koror, Republic of Palau  
August 2– 4, 2016

*Theme: “Building a Smarter Public Service through Research,  
Innovation and Strategizing”*

**Hosted by:**  
Republic of Palau  
Bureau of Public Service System, Ministry of Finance



**In conjunction with:**  
Pacific Islands Centre for Public Administration (Secretariat)

*\*PICPA is supported by the Australian Government in partnership with the University of the South Pacific*

## DAY ONE – August 2, 2016 (Tuesday)

TIME	SESSION	SPEAKER
7.30 am	<b>DEPART HOTEL TO CAPITOL, NGERULMUD</b>	
9.00 am	<b>SESSION 1 – OPENING AND HANDOVER</b> <ul style="list-style-type: none"> <li>▪ <i>Opening Prayer, Chant, and Belau National Anthem</i></li> <li>▪ <i>Official Handover from Previous Chair (Niue) to Incoming Chair (PALAU)</i></li> <li>▪ <i>Welcoming Remarks</i></li>   <li>▪ <i>Review of Conference Agenda</i></li> </ul>	<ul style="list-style-type: none"> <li>▪ Conference Facilitator / MCCA</li> <li>▪ Outgoing Conference Chair, Niue</li> <li>▪ Honorable Minister Elbuchel Sadang - Ministry of Finance, Palau</li> <li>▪ Conference Chair</li> </ul>
9.30 am	<b>REPORT OF PREVIOUS CHAIR (NIUE) AND FOLLOW UP ON ISSUES FROM 12<sup>th</sup> PPSC</b>	<ul style="list-style-type: none"> <li>• Niue</li> </ul>
9.45 am	<b>OFFICIAL PHOTOGRAPH</b>	At the Capitol Grounds
10.15 am	<b>MORNING TEA BREAK</b>	
10.30 am	<b>DEPART CAPITOL TO KOROR</b>	
11.45 am	<b>SESSION 2 – REVIEW OF PPSC</b> Objective: Present & discuss findings and results of Review <ul style="list-style-type: none"> <li>▪ <i>Presentation of Findings of Review of PPSCC</i></li> </ul>	
12.00 pm	<b>STRATEGISING FOR BETTER IMPACT AND RESULTS – CONFERENCE REVIEW</b> <ul style="list-style-type: none"> <li>▪ <i>Strategizing activity about the conference/future of the conference.</i> <ul style="list-style-type: none"> <li>➢ Introduction</li> <li>➢ Overview</li> <li>➢ Brain storming</li> <li>➢ Group Work</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>▪ Bernard Grundler, Chief Secretary – Department of Chief Secretary, Nauru; and Chairman – Terms of Reference</li> <li>▪ Deborah Meehan, Australia Public Service Commission</li> <li>▪ Jane Ryan, Australia Public Service Commission</li> </ul>
1.00 pm	<b>LUNCH BREAK</b>	
2 pm	<b>STRATEGISING FOR BETTER IMPACT AND RESULTS – CONFERENCE REVIEW</b> <ul style="list-style-type: none"> <li>▪ <i>Strategizing activity about the conference/future of the conference.</i> <ul style="list-style-type: none"> <li>➢ Group Work and Presentations</li> <li>➢ Adjournment to Day 2</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>▪ Deborah Meehan, Australia Public Service Commission</li> <li>▪ Jane Ryan, Australia Public Service Commission</li> </ul>
3.00pm	<b>AFTERNOON TEA BREAK</b>	
3.15pm	<b>SESSION 3 – UNDERSTANDING STRATEGIC MANAGEMENT</b> Objective: Learn about Strategic Decision Making Management issues in the public service delivery matters both in developed and developing contexts	
	<b>SMARTER MANAGEMENT OF SCARCE RESOURCES; INTERFACE OF TOURISM &amp; ENVIRONMENT CONSERVATION IN PALAU</b> <ul style="list-style-type: none"> <li>▪ <i>Panel Presentation and Discussion by various Palau Agencies</i> <ul style="list-style-type: none"> <li>➢ Ministry of Natural Resource, Environment, and Tourism (MNRET)</li> <li>➢ Palau Visitors Authority</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>▪ Honorable Minister F. Umiich Sengebau, Ministry of Natural Resources Environment and Tourism</li> <li>▪ Ms. Nanae Singeo, Executive Director – Palau Visitors Authority</li> </ul>
4.15 pm	<b>SUMMING UP OF DAYS DISCUSSIONS</b>	<ul style="list-style-type: none"> <li>▪ Conference Chair</li> </ul>
5.00 pm	<b>END OF DAY 1 CONFERENCE</b>	
6.30 pm	<b>WELCOME DINNER HOSTED BY REPUBLIC OF PALAU at the <i>Belau National Museum</i></b>	

<b>DAY TWO – August 3, 2016 (Wednesday)</b>		
<b>TIME</b>	<b>SESSION</b>	<b>SPEAKER</b>
8.30 am	<b>RECAP OF DAY ONE DISCUSSIONS</b>	<ul style="list-style-type: none"> <li>Conference Chair</li> </ul>
9.00 am	<b>STRATEGISING FOR BETTER IMPACT AND RESULTS – CONFERENCE REVIEW</b> <ul style="list-style-type: none"> <li><i>Strategizing activity about the conference/future of the conference.</i> <ul style="list-style-type: none"> <li>Consensus Building</li> <li>Action Planning</li> <li>Resolution</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Deborah Meehan, Australia Public Service Commission</li> <li>Jane Ryan, Australia Public Service Commission</li> </ul>
10.00am	<b>MORNING TEA BREAK</b>	
	<b>SESSION 4 – RESEARCH ON PUBLIC SERVICE &amp; ADMINISTRATION MATTERS</b> Objectives: <ul style="list-style-type: none"> <li>Provide update of research work being undertaken</li> <li>Scope for further improving coordination arrangements for research work</li> <li>Allow for discussions on how research results would help public service towards better service delivery</li> </ul>	
10.15 am	<b>PRESENTATION OF INTERIM RESULTS OF PICPA RESEARCH ON:</b> <ul style="list-style-type: none"> <li><i>Status of Implementation of PMS in PICS</i></li> <li><i>Status of Development of Workplace Social Friendly Policies in PICS</i></li> <li><i>Use of Information and communications Technology (ICT) to Improve Quality of Service Delivery in PICS</i></li> </ul>	<ul style="list-style-type: none"> <li>Associate Professor Anand Chand, USP</li> <li>Professor Vijay Naidu</li> <li>Dhiraj Bhartu, Acting Director, USP Centre for Flexible Learning</li> </ul>
11.15am	<b>BREAKOUT DISCUSSION SESSIONS:</b> <ul style="list-style-type: none"> <li><i>Status of Implementation of PMS in PICS</i></li> <li><i>Status of Development of Workplace Social Friendly Policies in PICS</i></li> <li><i>Use of Information and communications Technology (ICT) to Improve Quality of Service Delivery in PICS</i></li> </ul>	
12.15am	<b>PRESENTATION OF DISCUSSION FINDINGS AND RECOMMENDATIONS</b>	<ul style="list-style-type: none"> <li>Groups</li> </ul>
1.00 pm	<b>LUNCH BREAK</b>	
2.00 pm	<b>SESSION 5 – WORKING WITH DEVELOPMENT PARTNERS FOR ENHANCED SERVICE DELIVERY</b> Objective: To develop network and cultivate relationship as well as coordinate closely on the work of development partners on public service delivery matters	
	<b>PRESENTATION ON MAINSTREAMING GENDER IN PUBLIC SERVICE</b>	<ul style="list-style-type: none"> <li>Leituala Kuiniselani Toelupe Tago – Elisara, Director Social Development Programme (Gender, Culture &amp; Youth), Pacific Community</li> </ul>
2.30 pm	<b>BUILDING STRATEGIC ALLIANCES FOR ENHANCED SERVICE DELIVERY</b>	<ul style="list-style-type: none"> <li>Parmesh Chand, Director Pacific Islands Centre for Public Administration (PICPA)</li> </ul>
3.00 pm	<b>AFTERNOON TEA BREAK</b>	
3.15 pm	<b>SESSION 6 – PICPA WORK PROGRAMME AND BUDGET</b> Objective: To present the work programme and budget of PICPA and obtain feedback from Commissioners and senior officials for possible input in following years work programme	
	<b>PRESENTATION OF PICPA WORK PROGRAMME AND BUDGET</b>	<ul style="list-style-type: none"> <li>Parmesh Chand, Director Pacific Islands Centre for Public Administration (PICPA)</li> </ul>
4.30 pm	<b>DISCUSSIONS ON PICPA WORK PROGRAMME AND BUDGET</b>	
5.00 pm	<b>END OF DAY 2</b>	
6:30 pm	<b>FAREWELL GALA</b> hosted by the MINISTRY OF FINANCE at the <i>Palau Pacific Resort</i>	

**DAY THREE – August 4, 2016 (Thursday)**

<b>TIME</b>	<b>SESSION</b>	<b>SPEAKER / LOCATION</b>
9.00 am	<b>SESSION 7 – FIELD TRIP AND CONFERENCE CLOSING</b> Departure to Peleliu State via Boat	▪ Transportation to Dock from Hotels begins at 8:00 am
10.00 am	<b>ARRIVE PELELIU and TEA BREAK</b>	
10.30am	<b>RESUME TO GO OVER CONFERENCE PROCEEDINGS AND COMMUNIQUE</b>	▪ Conference Chair
12.30pm	<b>CLOSING OF XIII CONFERENCE</b>	▪ Host
12.45 pm	<b>LUNCH BREAK</b>	
1.45 pm- 3.45 pm	<b>SITE VISIT AROUND PELELIU STATE</b>	
4.00 pm	<b>DEPART TO KOROR</b>	